# Focus Group Interviews of Low-Income Residents



## **Overview of Geographic Source of Interviews**



#### **Total Interviews**



### **Demographics of Interviewees**



## **Connectivity and Awareness of Affordable Offers**



### Reasons for Not Subscribing to an Affordable Service



#### Kinds of Assistance That Would Make it Easier to Connect to the Internet

(Rated 1-5, with 5 Being Most Helpful)



## Kinds of Vehicle Trips That Can Be Reduced



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